Ballard Rural Telephone Cooperative Corporation, Inc.

Section C 2nd Revised Sheet 8 Cancels 1st Revised Sheet 8

C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.1 Description of Service

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board recommendation in CC Docket 96-45 which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this Tariff.

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- 2. Lifeline is supported by the Federal Universal Service Fund (USF) support mechanism and the state portion by a surcharge on access lines. The state universal service support mechanism will be funded by a Kentucky Public Service Commission approved charge on all customers' bills.
- 3. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. In addition state support is available for each Lifeline service and is passed through to the subscriber.
- 4. The total amount of the eligible credit will not exceed the sum of the state and federal subscriber support or the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

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Ballard Rural Telephone Cooperative Corporation, Inc.

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C. BASIC LOCAL EXCHANGE SERVICE

- C.3 Lifeline Program
 - C.3.2 Regulations
 - 1. General
 - A. **(D)**

(C)

B. One low-income credit is available per Household and is applicable to the primary residential connection only. A Household is defined as any individual or group of individuals who are living together at the same address as one economic unit and may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

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- C. A Lifeline customer may subscribe to any local service offering available to other residence customers.
- D. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

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Section C Original Sheet 10

C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.2 Regulations

1. General

- E. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- F. The federal primary inter-exchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to toll blocking and do not pre-subscribe to a long distance carrier.
- G. A Lifeline subscriber's local service will not be disconnected for nonpayment of regulated toll charges. Local service may be denied for nonpayment of local and miscellaneous service in accordance with Part 1 of this Tariff Access to toll service may be denied for nonpayment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for nonpayment of toll charges.
- H. Lifeline is not available for resale.

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C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.3 Eligibility

- 1. To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low-income assistance programs or have income at or below 135 percent of the Federal Poverty Guidelines See [Note 1].
 - A. Supplemental Security Income (SSI)
 - B. Supplemental Nutrition Assistance Program (T)
 - C. Medicaid
 - D. Federal public housing / Section 8
 - E. Low Income Home Energy Assistance Program (LIHEAP)
 - F. Temporary Assistance to Needy Families program (TANF)
 - G. National School Lunch's free program (NSL)
- 2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

C.3.4 Certification

1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

[Note 1] This provision is effective June 1, 2012.

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C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.5 Rates and Charges

- 1. General
 - A. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
 - В. Service charges may be applicable for installing or changing Lifeline service. **(T)**
 - C. **(D)**
 - D. Service charges do not apply for converting existing service to Lifeline.
 - E. The Lifeline credit passed through to the customer consists of Federal and State Credit, one per Lifeline.
- 2. Credit Amount

The Lifeline credit passed through to the customer consists of: The State and Federal Credit, one per Lifeline.

<u>Federal</u> **State** Lifeline Credit \$10.00 \$3.50

C.3.6 Funding the State Portion of the Lifeline Program

The portion of the Lifeline Program funded by the State will be supported with a Kentucky Lifeline Support surcharge levied on each access line

Kentucky Lifeline Support rate per line \$0.08

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Section D 1st Revised Sheet 1 Cancel Original Sheet 1

D. SERVICE CHARGES

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Section D 1st Revised Sheet 8 Cancel Original Sheet 8

D. SERVICE CHARGES

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Section D 1st Revised Sheet 8 Cancels Original Sheet 8

D. SERVICE CHARGES

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D. SERVICE CHARGES

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Section D

2nd Revised Sheet 10 Cancel 1st Revised Sheet 10

D. SERVICE CHARGES

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Ballard Rural Telephone Cooperative Corporation, Inc.

Section D 2nd Revised Sheet 11 Cancel 1st Revised Sheet 11

D. SERVICE CHARGES

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D.8 Restoral of Service

- 1. Charges apply for reconnecting services and facilities suspended during the previous 30-day period due to non-payment of any charges due.
- 2. If all necessary tariffed equipment and wiring has been left in place, a restoral of service charge of \$35.00 applies.

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